



# HOOP-Jam “Switch-on” for Crowdstrike Falcon Logscale Fast-track

## Introducing the HOOP-Jam “Switch-on” for Crowdstrike Falcon Logscale service package.

### What can you expect?

This service package is designed for customers new to Logscale and provides a wide range of offerings to accommodate from Deployment and Architecture, and all offerings include HOOP’s expert continuous support subscription.

Experience next generation data analytics with Crowdstrike’s Falcon Logscale platform, which provides a modern architecture with high data ingestion speeds, robust search capabilities, and speed and scalability capabilities that surpass 1 petabytes, while maintaining lowest in-class TCO.

This service starts with a kick-off workshop and a full day of enablement (often split into 2 half days due to the amount of content). It is then complimented with ongoing support through the year, in the form of regular (mostly quarterly) check-in workshops and ad-hoc support as needed.

### Cost-effective platform management

Our aim is to keep the costs to a minimum, and to enable your teams to become highly competent in running the platform.

This service is suitable for any new SaaS or FLTR customers looking to jumpstart their cyber security data journey with Falcon Logscale.

## Key Benefits

Get up and running with Crowdstrike Falcon Logscale in 1 day.

Get expert continuous support from HOOP Cyber.

Enable your security teams on what’s new with FLTR and Logscale.

Get dashboards on Logscale.

Learn the Logscale query language (LQL).

Get support for investigations (querying) with LQL.

Get assistance and advice on future adoption requirements.

Get support with use case development.

**Contact us today**

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## What We Provide

### Architecture and Scoping

Identify critical infrastructure and core use cases  
Design architecture and scope data sources for ingestion.

### Getting Data In

Assistance with data source log ingestion into Logscale data platform based on identified use cases.

### Dashboarding and Alerting

Assistance with dashboard creating and customisation.

### Continuous support

Monthly or quarterly check ins based on credits and customer requirements.

### Keep up to date

Enable your security teams on what’s new with FLTR and Logscale Dashboards on Logscale query language (LQL) 101 Investigations (querying) with LQL Continuous Support

## Why Choose Hoop Cyber?

### Expert Assistance

HOOP Services helps with architecting modern data centric cyber security operations, data engineering, and ingestion of data in or more destinations.

### Customised Guidance

The HOOP Expert team have deep understand of data engineering and cyber security operations offering tailored guidance and best practises for driving security maturity.

### Continuous Support

At HOOP we aim to offer continuous support through our solutions as we understand cyber security maturity is a journey.

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